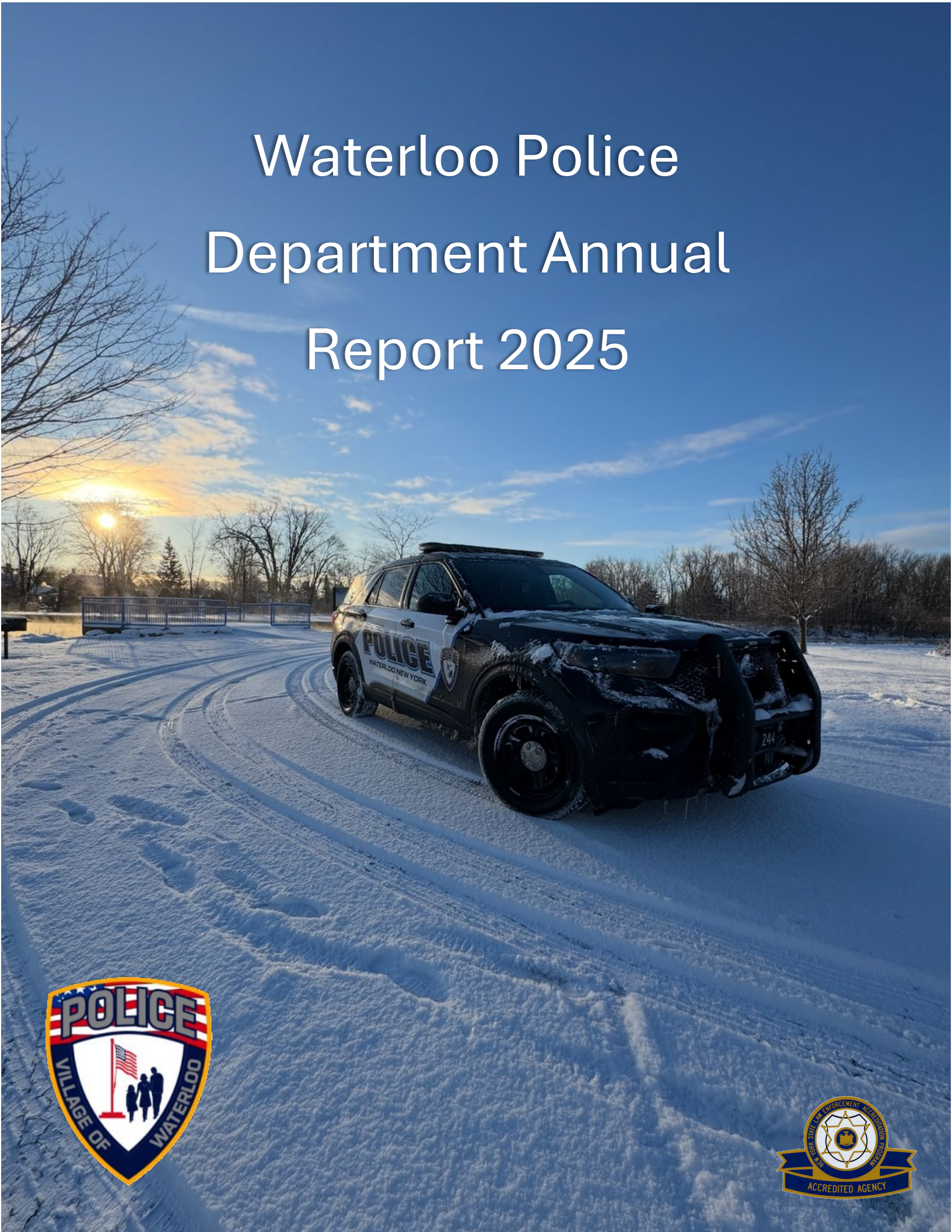
Waterloo Police Department Annual Report 2025



2025 Waterloo Police Department Staff

From left to right

Dept. Clerk Erica Donk, Ptlm. Mason Boyd (former member), Ptlm. Toby Loucks, Sgt. R. Scott Boyd Jr, Sgt. Michael Felice, Chief James Chechak, Sgt. Jacob Webb, Ptlm. Daniel Munn, Ptlm. Clarissa Robson, Ptlm. Lee Marquart, Ptlm. Rod Kraft

Not Pictured: Ptlm. Robert Bucklin, Ptlm. Kevin Higgins, Ptlm. Scott Ferguson, Ptlm. Matthew Scaglione

Message from the Chief

Dear Mayor Bennett and the Village Board of Trustees,

It is my honor to present to you, on behalf of the men and women of the Waterloo Police Department, our 2025 Annual Report. This document outlines the statistical data and highlights the departmental activities of our members.

The department has faced staffing shortages and turnover in years past, but I am proud to say that every member that was employed by the department in the beginning of 2025 remains an employee today. I am grateful to the team of officers in this department that have dedicated themselves to completing the department's mission and goals. The department sits at full staff but is still short of an officer on road patrol. This is due to a position being encumbered by an officer on 207-c for an injury on the job many years ago. I am hopeful that in the year 2026 we will be able to better fill the gap caused by the officer on 207-c within the confines of our budget.

Our officers completed a large amount of training in 2025, as was done in 2024. It is my goal to continue to provide our officers with training beyond that of a regular patrol officer to provide the most professional and high-quality police services possible. This training is necessary as our department does not have investigator or detective position and it is up to the patrol officer to investigate all types of crime.

Over the past decade, the pandemic, political and social issues have deterred officers from proactive policing. As you will see from the statistics, our officers are not only reactive, but very proactive on patrol. There was an increase in traffic stops in 2025 which can be attributed to the improvement in department staffing and the motivation of the current full-time staff. It is important to note that traffic stops are not only for traffic tickets, 75% of crimes involve a vehicle at some capacity. Our officers made 29 arrests for driving while intoxicated, executed multiple warrants, made an arrest for an order of protection violation, and took drugs off the street as a result of traffic enforcement.

I would like to thank all members of the department for their dedicated service, and we would like to thank the community for their continued support.

Incidents

2025	
Total Incidents	8,652
Calls for Service	3,997
Traffic Stops	2,665
Property Checks	1,726
Special Details	264
Arrests	251
Traffic Tickets	785

2024	
Total Incidents	7,115
Calls for Service	3,953
Traffic Stops	1,570
Property Checks	1,359
Special Details	233
Arrests	275
Traffic Tickets	586

2023	
Total Incidents	5,504
Calls for Service	3,503
Traffic Stops	1,163
Property Checks	640
Special Details	198
Arrests	202
Traffic Tickets	374

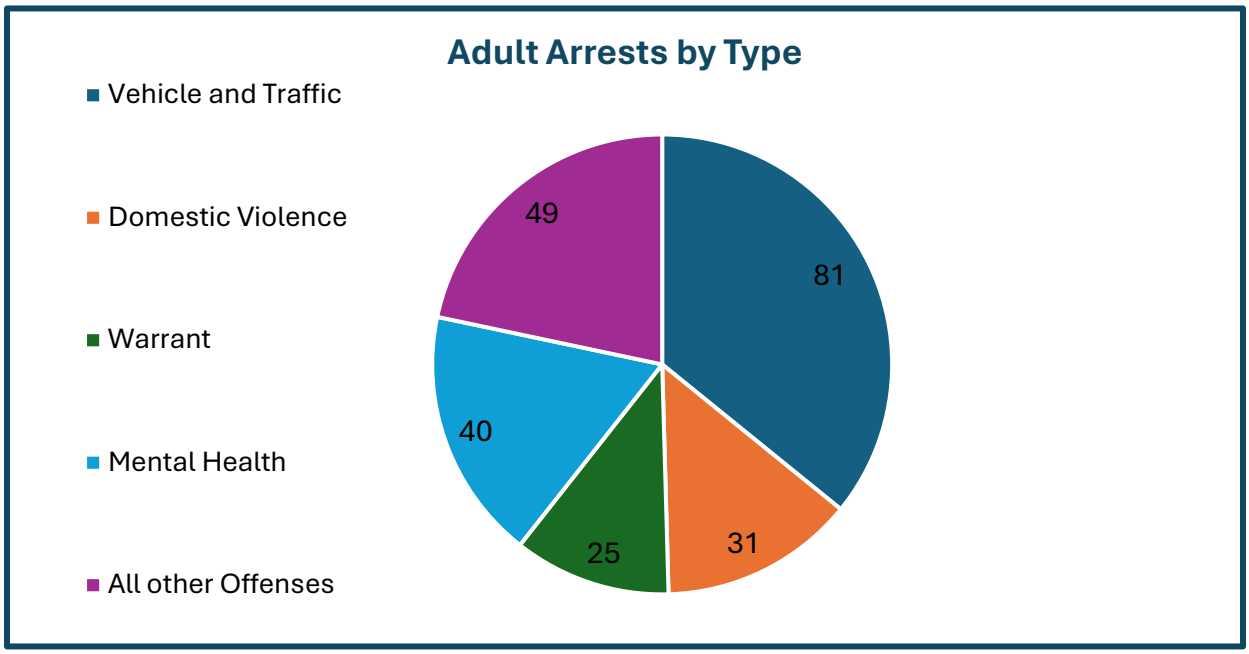
Incidents by Type

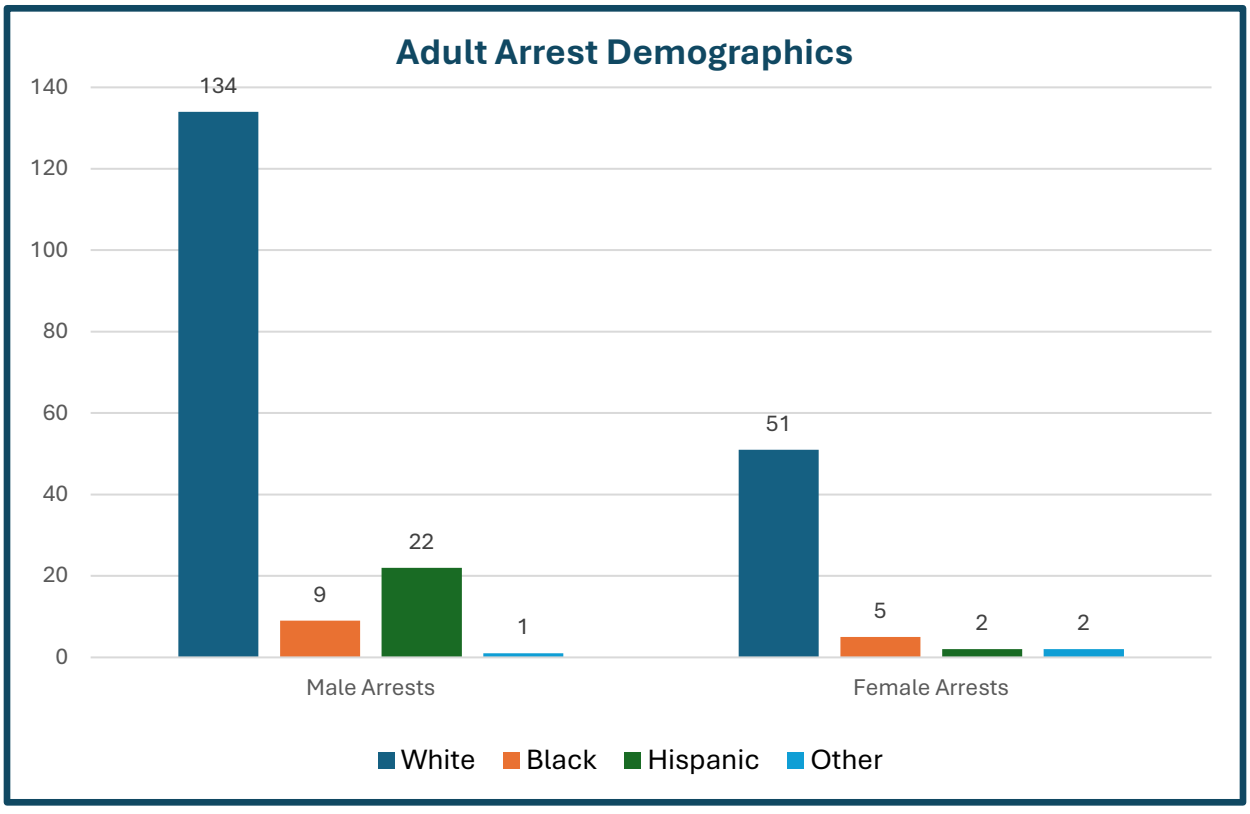
# of Incidents	Incident Type	# of Incidents	Incident Type
191	Alarms – Burglary/Medical/Fire	34	Local Law Violation
136	Animal Complaints	71	Lockout – Vehicle/Residential
3	Assist Child Protective Services	46	Neighbor Problem
129	Assist Citizen	61	Noise Complaint
319	Assist Other Law Enforcement Agency	102	Mental Health
1	Assault	10	Missing Person
7	Burglary	105	Welfare Check
9	Child Abuse/Neglect	786	Medical/Assist Ambulance
54	Civil Matter	1,726	Property Checks
18	Criminal Contempt	109	Property Lost/Found
18	Criminal Mischief	68	Open Door – Business/Residential
10	Death Investigation	46	Trespassing
50	Disorderly Conduct/Dispute	4	Sex Offense
118	Domestic Incident	47	Sex Offender Contact
14	Drug Complaint	206	Suspicious Incident/Person/Vehicle
264	Details – Special Detail	251	Vehicle and Traffic Complaint
45	Fire/Assist Fire Department	29	Driving While Intoxicated
91	FOIL Request	95	Motor Vehicle Accident
26	Fraud/Forgery/Bad Check	16	Vehicle Repossession
133	Harassment/Aggravated Harassment	2	Stolen Vehicle/Unauthorized Use
116	Information Report/Documentation	24	Warrant
156	Juvenile Problem	6	Weapons/Safe keeping
54	Larceny	2,665	Traffic Stop

*Note: This is a list of the most notable incidents handled. This is not a complete list of all incidents that occurred.

Arrests

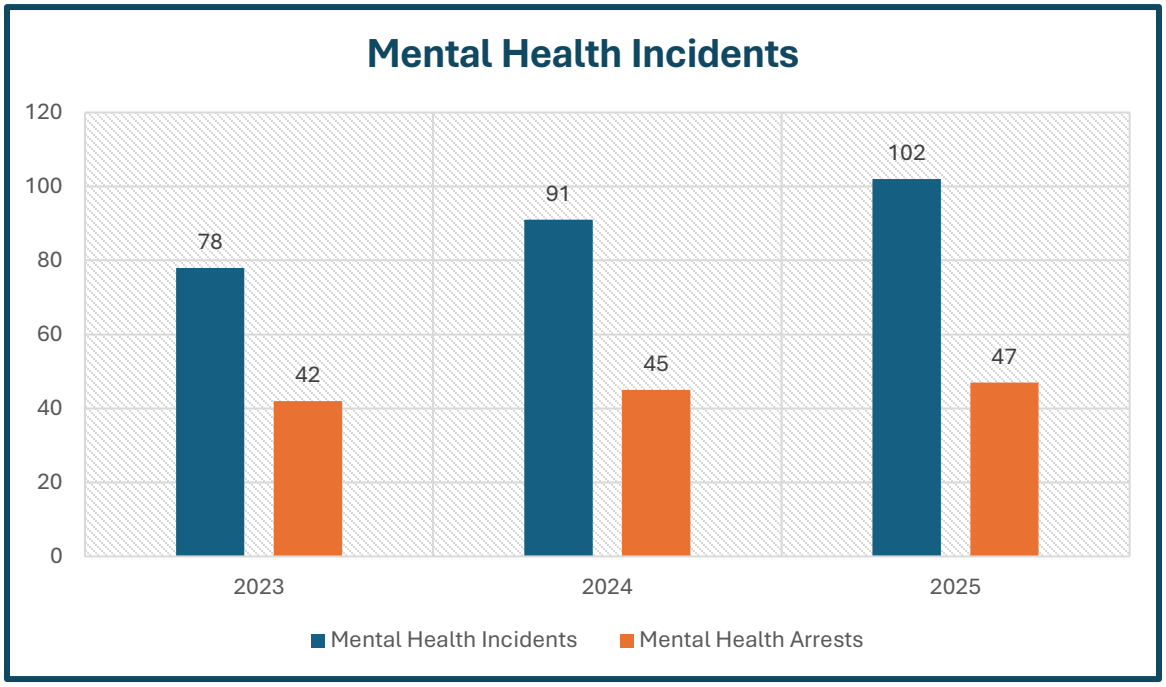
The Waterloo Police Department made 251 arrests in the year 2025. 226 Arrests were adult arrests and 25 were juvenile arrests. Of the 25 juvenile arrests 7 were mental hygiene arrests.





Mental Health Incidents

There continues to be a steady rise in incidents specific to mental health, from 91 in 2024 to 102 in 2025. The department made 47 mental hygiene arrests in 2025 which is up from 42 in 2024. The Seneca County Crisis Response Team has played a critical role in managing mental health issues, and Telehealth services through an iPad are no longer necessary and not maintained. All officers in the department are trained in Crisis Intervention and work hand in hand with Seneca County Mental Health. Ptlm Robson also attended an "Assisting Individuals in Crisis training" to improve the department's response to these mental health incidents.



Use of Force

In the year 2025 officers had a use of force in 10 incidents. In 3 of these incidents soft hand/joint manipulation techniques were the highest force used. In 1 of these incidents a Taser was drawn from the holster, turned on displaying the red laser, and the subject complied without the Taser probes being deployed. The department had one Taser probe deployment in 2025. During Five use of force incidents an officer displayed their firearm including 2 felony stops and 3 incidents where a suspect possessed a weapon such as a knife. Two individuals reported injuries from a use of force incident. One injury was from a Taser probe puncturing an individual's skin and the second was reported thumb pain and a bruise.

Fleet

The department made no changes to the fleet of 6 patrol vehicles, which consist of five 2023 Ford Explorer's leased through the Enterprise Fleet Program and one 2016 Ford Explorer which is owned by the department and used by the School Resource Officer.

Miles Driven: 80,088

Gallons of Fuel used: 7,531.6

Cost of tires, fluids, parts, etc.: $3,473.09

During 2025 there was one police-involved motor vehicle accident. The officer operating the vehicle was stationary at a stop sign and struck by another vehicle and determined to be not at fault. The other operator's insurance covered the cost of damage to the patrol vehicle.

Two patrol vehicles had radars that were 20+ years old and were replaced with Kustom Golden Eagle 3 radars. The department also replaced two aging laptops in the patrol vehicles.

The department signed a contract with CoroMed which provides 4 Automated External Defibrillators (AED) to be kept in patrol vehicles. Since the implementation of the new AED program in June 2025 the department has deployed the AEDs 3 times.

NYS Accreditation

The department was awarded accreditation for the first time in March 2023 by the New York State Division of Criminal Justice Services, which is for a five-year period. In 2025 we had a mid-term accreditation site visit by the Accreditation Council. The department passed the inspection and was found to be in compliance with all standards. The purpose of accreditation is to ensure that our department's policies and procedures are in line with the current legal guidelines and industry's best standards and practices.

Community Interactions

The department provides traffic control and security and gets involved in many community events each year. In 2025 we had the privilege to get involved in:

- Child Safety Seat Checks as part of the Governor's Traffic Safety Committee Child Passenger Safety Program.
- Celebrate Commemorate Memorial Day
- Seneca County National Night Out
- Two National Drug Take Back Days
- Memorial Day, Little League, Homecoming, Halloween, and Veterans Day Parades.
- Law Day, a middle school student shadows an officer.
- Hosted two interns from Finger Lakes Community College Criminal Justice Program.
- The Seneca County Fair
- Bank Robbery Seminar

Training

Throughout the year 2025 the members of the department attended training courses and received certifications on several topics completing a total of 624 hours of training.

In-service trainings:

In March the full department completed an 8-hour training which included policy updates, CPR/AED certifications and "Stop the Bleed" training. In October the full department completed an in-service training with instruction and policy review on the use of force, use of deadly physical force, Taser and less than lethal weapons as well as firearms qualification with the department issued handgun, rifle, and shotgun.

Online Training

The department currently maintains a contract with Lexipol for their PoliceOne Academy online training program. During the year 2025 the department utilized this platform to complete training in sexual harassment prevention, Officer Wellness, Airborne and Bloodborne Pathogens and several other topics. Other online platforms were also used including Axon Academy for annual Taser operator updates and Child Passenger Safety Learning Portal.

Other Notable Trainings

Sgt Boyd: attended the 24-hour Active Threat Integrated Response Course put on by the New York State Department of Homeland Security. He became certified to instruct Basic Life Support and instructs the department in CPR/AED training. Completed a 9-hour supervisor's liability training, and obtained Evidence Technician certification.

Sgt Webb: Completed the 16-hour Advanced Roadside Impaired Driver Enforcement course and the 120-hour Course in Police Supervision.

Ptlm Robson: Obtained Field Training Officer certification and completed an Assisting Individuals in Crisis training.

Ptlm Loucks: Completed the 40-hour Law Enforcement Bicycle Patrol Course.

Ptlm Munn: Completed the 35-hour Basic Investigative Photography Course.

Goals from 2025

1. Continue to work towards the 2024 goal of having an officer trained as a Firearms Instructor and an officer trained as an evidence technician.
   Goal partially obtained, Sgt Boyd completed the Crime Scene and Evidence Specialist Course and obtained the Evidence Technician Certification. The Finger Lakes Law Enforcement Academy did not host a firearms instructor course in 2025.

2. Improve use of social media and the Department Website to better engage with the community.
   Goal obtained but needs continued improvement to better connect with the community and share important information.

3. Increase traffic safety and awareness by using the newly obtained RADAR trailer/message board and through better utilization of traffic grants such as Police Traffic Safety grant and Stop-DWI.
   Goal obtained, the Radar Trailer was placed from March until the end of November throughout the village. The Radar Trailer was effective in slowing vehicles down and collected data to help identify areas and times of day for targeted speed enforcement. There was an increase in the hours worked for all three traffic grants the department receives (Police Traffic Services Grant, High Visibility Engagement Campaign and Stop-DWI).

Goals for 2026

1. Utilize 2025's Radar Trailer data, motor vehicle accident data, and traffic citation data to implement targeted traffic enforcement and develop a patrol strategy to reduce the number of motor vehicle accidents and increase traffic safety.

2. Update firearms program to inherit the new curriculum from DCJS and have a new officer complete the pistol instructor course.

3. Develop/participate in two new Community Engagement events.